

To all patients visiting Chubu Tokushukai Hospital

Important Notifications

About the "Patient's Choice of Treatment" Fee

This hospital was approved as a "Regional Medical Care Support Hospital" by the Governor of Okinawa Prefecture on February 22, 2023. As a Regional Medical Care Support Hospital, we are required to collect a "Patient's Choice of Treatment" Fee. We will start collecting this fee from Saturday, April 1, 2023 if the patient does not have a referral letter. We appreciate your understanding and cooperation.

Patient's Choice of Treatment Fee for FIRST VISITS

Fees charged in addition to the insurance fee for the first visit to our hospital without a referral letter

7,000 yen for medical and **5,000 yen** for dental from April 1, 2023

Patient's Choice of Treatment Fee for RETURN VISITS

Fees charged in addition to the insurance fee for visits to our hospital after symptoms have stabilized and our doctor has referred the patient to a "family doctor".

3,000 yen for medical and **1,900 yen** for dental from April 1, 2023

Request for bringing a "Referral letter" with you.

If you think you may be sick, please consult your local "family doctor" first.

A family doctor is a medical office, clinic, etc. that provides routine medical care (initial treatment for colds, injuries, etc., and medication for chronic diseases) and health management. As a regional medical care support hospital, we share the role with family doctors and are responsible for treating patients who need specialized examinations, inpatient treatment, and emergency medical care.

In order to treat as many of these patients as possible, we ask that you see your family doctor for routine consultations, and when your family doctor determines that you need specialized examination and treatment, please prepare and bring a referral letter to our hospital.

We ask for your understanding and cooperation in the "functional sharing of medical institutions".

About “Regional Medical Care Support Hospitals”

“Regional medical care support hospitals” are hospitals that support regional medical care through the provision of medical care to referred patients and the shared use of medical equipment, etc., as part of the systemization of medical facility functions.

In principle, we ask that you bring a referral letter from your "family doctor" to our hospital. Please be advised that you will be charged a "Patient's Choice of Treatment" Fee at the time of the first visit without a referral letter.

We also ask for your understanding and cooperation when being referred to a "family doctor" if their condition is considered stable after treatment at our hospital.

Q&A on Patient's Choice of Treatment Fee

Q1. What is Patient's Choice of Treatment Fee?

A1. A co-payment required by the Health Insurance Law that must be paid in addition to the co-payment of health insurance when visiting a regional medical care support hospital without a referral letter.

Q2. When do I pay the Patient's Choice of Treatment Fee for the first visit?

A2. The first visit without a referral letter (medical information form) from another medical institution is required to pay this fee 7,000 yen (5,000 yen for dentists) in addition to the insurance fee.

Q3. Do I always have to pay for Patient's Choice of Treatment Fee if I do not have a referral letter at the time of my first visit?

A3. Those who fall under the following categories do not have to pay the Patient's Choice of Treatment Fee

○ If you have a referral letter from another medical institution. *Referrals from osteopathic clinic and Chiropractor office are excluded.

○ Those with serious cases who have been transported to the emergency room, or when emergency transport is deemed necessary.

○ When a patient who has been continuously receiving medical care at this hospital is referred to another department within the hospital for consultation as deemed necessary by the physician in charge of the patient.

*If the patient visits a different department without an in-hospital referral, the patient will be charged a Patient's Choice of Treatment Fee.

○ When health insurance is not used (work injury, accident in line of duty, traffic accident, private practice)

* Excluding self-paid treatment due to forgotten insurance card.

○ When a specific medical checkup, cancer screening, or other medical checkup results indicate the need for a detailed examination.

○ Persons eligible to receive publicly funded health care.(Those who have a medical care certificate of disability, or certificate of welfare for the elderly) *Excludes subsidies for medical care for children, single-mother families, etc.

○ If you are admitted directly to the hospital after visiting our outpatient department.

○ When receiving medical assistance under the public assistance system. etc.

Q4. When do I pay the Patient's Choice of Treatment Fee for the return visit?

A4. After the attending physician has made a referral in writing to another medical institution, if the patient wishes to continue to visit our hospital, a fee of 3,000 yen (1,900 yen for dentistry) will be charged for each visit, in addition to the amount covered by insurance. *If A3 above applies, no fee will be collected.

Q5. If I am referred to another medical facility, can I no longer see the doctor at your hospital?

A5. You can see a doctor, but as mentioned above, if you see a doctor without a referral letter, you will be charged a Patient's Choice of Treatment Fee. Since this hospital is responsible for acute care and treatment with advanced medical care, we recommend that you see your family doctor for routine consultations and visit our hospital with a referral letter when your family doctor deems it necessary.