

To Patients Who Visit to Our ER Department

Currently, we are still dealing with the aftermath of COVID-19 epidemic, therefore, our ER department is in a tense situation due to the influx of patients complaining about fever.

At our ER department, **patients who require high urgent care and/or are experiencing high severity medical conditions** have priority to be seen by the ER doctor. Every day all of our ER staff strive to provide medical care to local emergencies and to ensure the welfare to the local residents' health and lives.

Due to limited medical staffing, the wait time may be longer in order to provide medical care that includes the initial interview, medical triage and actual treatment in our ER.

For patients with any of the below criteria:

1. Patients without any pre-existing conditions and in a healthy state whose main complaint is just a fever. (Including those who also wish to take any test such as the COVID test etc.)
2. Patients who are running out their current medications and seeking refills.
3. Patients who wish to discuss with a doctor about their chronic symptoms (non- acute).

Those patients may be asked and referred to go to other local medical institutions nearby (clinics or primary doctors). We appreciate your understanding and cooperation. Please feel free to contact us if you have any questions or concerns.

We also would like your consideration towards the ER, the purpose of existence to ensure the local health care and for Emergency department, we sincerely appreciate again your understanding and cooperation.

Hospital President
Chubu Tokushukai Hospital